



New & Improved e-Biz

From Reengineering to "Re-Everything"

Stable Business Environment

Reengineering



Rationalization



Automation

Harvest the Given **Business Logic**

Dynamic Business Environment "Re-Everything"

Innovative CVPs

Innovative BVPs

Adapt the Programmed Logic to Deliver the VPs

Rethink the Given **Business Logic**

© Copyright 2000, Yogesh Malhotra, www.yogeshmalhotra.com, All Rights Reserved

Managing Knowledge for e-Enterprise Performance

RADICAL DISCONTINUOUS CHANGE

DESIGN FOR AGILITY, FLEXIBILITY AND ADAPTABILITY

ERP, EAI, EEAI, CRM, SCM, Workflows, BPR, Intelligent Agents, **Best Practices**

Engineering Design 'Machine' Focus

In Control

INTEGRATION OF DATA, **ACTIVITIES &** PROCESSES

INFO-PROCESSING/ MODEL

SENSE-MAKING MODEL

KNOWLEDGE MANAGEMENT for e-BUSINESS MODEL INNOVATION B2C, B2B, B2E, P2P... and Beyond

TIGHT SYSTEMS

Optimization and Efficiencies

KNOWLEDGE

HARVESTING &

EXPLOITATION



LOOSE SYSTEMS Agility, Flexibility, and Adaptability

> KNOWLEDGE CREATION & RENEWAL

Communities of Practice, Customers, Suppliers, Partners

Emergence 'e-Agility' Focus

> Out of Control

CREATIVE ABRASION & CREATIVE CONFLICT